# Installing FC Manager on your computer

**Overview:** This guide leads you through the steps to install the new software on your computer. For a successful installation, it is important that you follow the steps in order.

**Note:** This install file was verified on the following system versions:

- Windows XP (32-bit)
- Windows 7 (32-bit and 64-bit)
- Windows 8 (32-bit and 64-bit)

<table>
<tr><th>Steps</th><th>Actions</th></tr>
<tr><td></td><td>Note: You do not need to attach the communicator for steps 1-3 below.</td></tr>
<tr><td colspan="2">Check the version of your computer system</td></tr>
<tr><td>1.</td><td>Do you have a 32-bit or 64-bit computer system?<br><br>
<table>
<tr><th>If…</th><th>Then…</th></tr>
<tr><td>You already know what version you have,</td><td>Begin at step 4.</td></tr>
<tr><td>You don’t know what version you have,</td><td>Continue with step 2.</td></tr>
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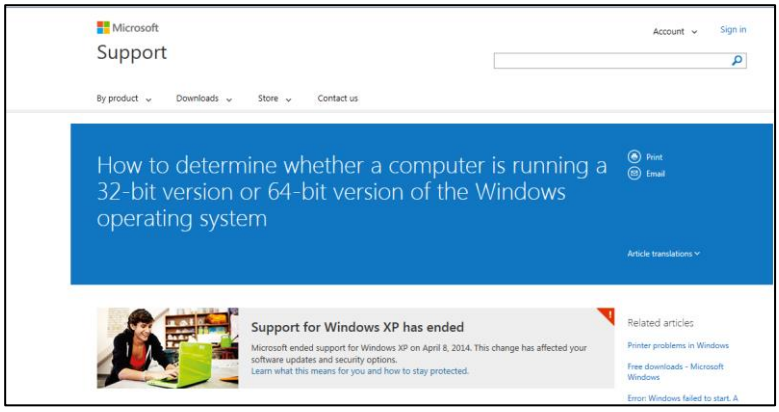
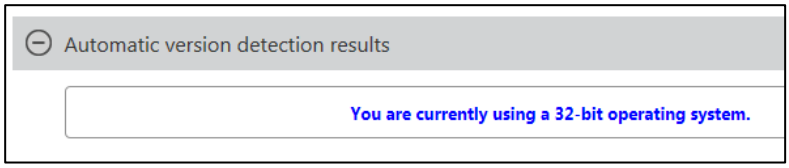
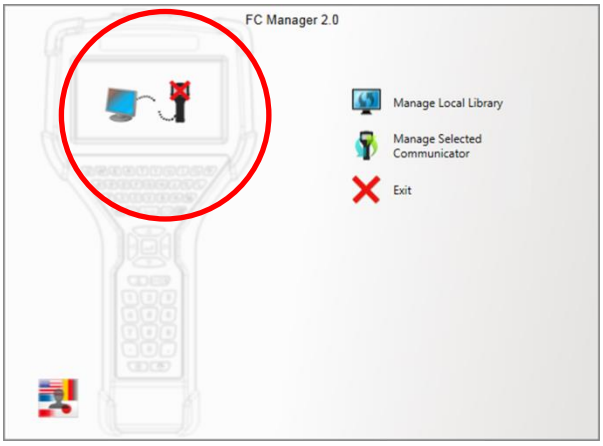
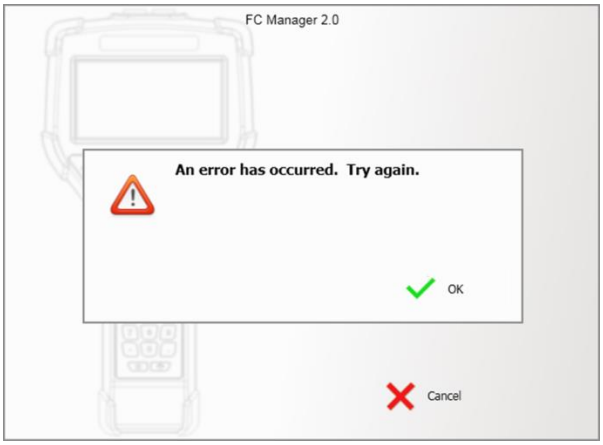
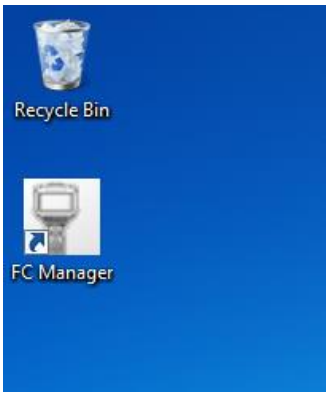
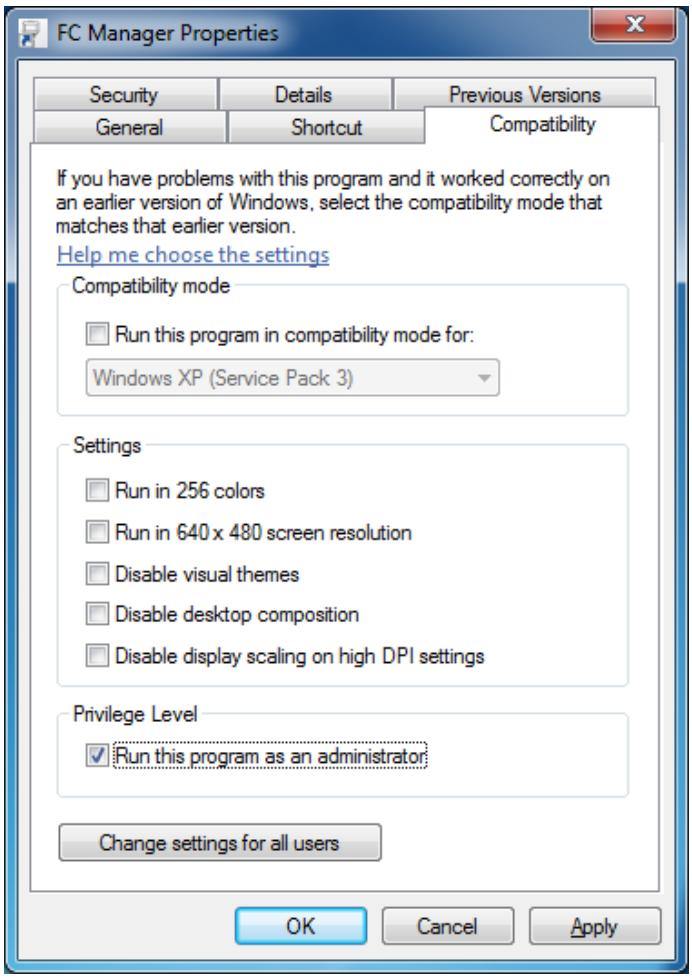
</td></tr>
<tr><td>2.</td><td>Click this link http://support.microsoft.com/kb/827218 and the Microsoft web site appears.<br><br>


</td></tr>
<tr><td>3.</td><td>Scroll down until you see the Automatic version detection results box.<br><br>


<br><br>Note: Microsoft displays the type of system your computer has, in this example 32-bit.</td></tr>
</table>

| Steps | Actions |
|---|---|
| | **Install the new FC Manager software** |
| **4.** | Click the correct link below to install the FC Manager software for your computer's system and follow the on-screen instructions.<br>• http://www.5150update.com/Fcm2.0WebSetup32.exe<br>• http://www.5150update.com/Fcm2.0WebSetup64.exe<br>**Note:** This setup installs three items to your computer:<br>• FC Manager application<br>• .NET Framework 4.0<br>• USB Drivers needed for the communicator<br>**Note:** FC Manager is installed. |
| **5.** | Place the communicator in the charging cradle and verify it is turned on. |
| **6.** | Verify the USB cable and AC power cord are connected to the charging cradle. |
| **7.** | If your FC Manager software does not connect to the communicator (see the red circle in the screen shot below), then you may need to install a communication driver for your 5150 communicator and the USB driver.<br>  |
| **8.** | Exit FC Manager. |
| | **Install the communication driver for your 5150 communicator** |
| **9.** | **Important:** You do not need to complete the steps in this section if you have updated your communicator previously.<br>Download this communication driver for your communicator by clicking this link to open a zip file: http://www.5150update.com/FCUpdate_1.21.zip |
| **10.** | Extract the files in **FCUpdate_1.21.zip** to a location on your computer, and then double-click **FC Update.exe** to open it from that location**.** |
| **11.** | Follow the on-screen instructions to complete the update. |

| Steps | Actions |
|---|---|
| **12.** | When you see the following message, the entire install process is complete and you must restart your communicator.<br><br>**Update complete. Restart your communicator to finish update** |
| **Install product specific USB drivers on your computer** | |
| **13.** | Exit the **FC Manager** window by clicking the **Exit** button. |
| **14.** | To install the product specific USB drivers on your computer, download by clicking one of these zip files:<br>• http://www.5150update.com/USB_drivers_2.08.28_32bit.zip<br>• http://www.5150update.com/USB_drivers_2.08.28_64bit.zip |
| **15.** | Extract the files to a location on your computer, and then double-click **dpinst.exe** to open it from that location**.** |
| **16.** | Follow the on-screen instructions to complete the installation. |
| **17.** | Exit **FC Manager** and restart it. |
| **Run this program as an administrator** | |
| **18.** | If FC Manager displays **An error has occurred. Try again.** message after you selected the option to **Update from the Web**, then you need to change one setting on your Window's **Desktop**.<br><br>  |
| **19.** | Exit **FC Manager**.<br><br>**Warning:** If you do not **Exit** FC Manager, the following steps do not take effect. |

| Steps | Actions |
|---|---|
| **20.** | Minimize all windows on your **Desktop** and right-click the **FC Manager** shortcut, and then click **Properties**.<br>  |
| **21.** | Click the **Compatibility** tab and select the check box for **Run this program as an administrator**.<br>  |
| **22.** | Click the **Apply** button and click **OK** to change the setting. |
| **23.** | Open the **FC Manager** window by double-clicking the icon on the desktop and select **Update from the Web**. |

## Explaining FC Manager Phrases:

**Note:** Read **FC Manager Instructions** for more information.

| Manage Local Library | |
|---|---|
| Manage Local Library | Clicking this option displays these three functions:<br>• Update from the Web<br>• Updated from Selected Source<br>• Delete Configuration Group<br>**Note:** The phrase **Manage Local Library** turns red to indicate you are out-of-date with the web. |
| Local Library | A local library is a location on your computer that collects:<br>• Configuration files,<br>• DD files, and<br>• System software files. |
| Update from the Web | FC Manager checks the web site for new updates for system files and DD files and updates the computer if needed. |
| Update from Selected Source | You may want to update from a CD/DVD, USB Drive, or network drive instead of the internet. |
| Delete Configuration Group | You can delete configurations retrieved from the communicator but are now on your computer and are no longer useful. |
| **Manage Selected Communicator** | |
| Manage Selected Communicator | Clicking this option displays these four functions:<br>• Update Communicator from Local Library<br>• Get Configurations from Communicator<br>• Send Configurations to Communicator<br>• Send Single HART® DD to Communicator |
| Update Communicator from Local Library | This option compares HART® DD files and system software in the local library on your computer with the communicator. It then gives you the option to update either file type, or both. |
| Get Configurations from Communicator | You created these configurations on the selected communicator. This option retrieves all configurations from the communicator to the local library on your computer. |
| Send Configurations to Communicator | You can send a group of configurations to any selected communicator. |
| Send Single HART® DD to Communicator | You have the option to select one DD file to send to the communicator. You can send this DD file from any folder on CD/DVD, USB Drive, hard drive or network drive. |